



**2**

New special vehicles for the Fire and Rescue Service



**3**

Make the most of outdoors this summer – safely



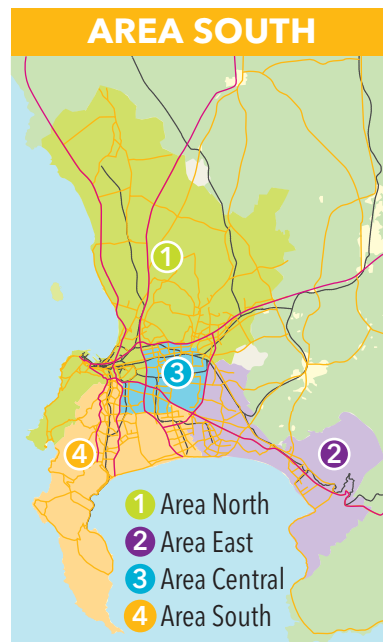
**3**

Most libraries are back in browsing business



**4**

City receives an A for climate action reporting

**The time has 'Kommetjie':** The recently completed R256 million, four-year Kommetjie Road congestion management project entailed roadworks of approximately 3,5 km and the creation of safe facilities for pedestrians and cyclists.

## Reviving the CBD's sidewalk economy

The City is undertaking a range of interventions aimed at breathing life back into the Cape Town central business district (CBD).

The first of these is the opportunity for restaurant owners to apply to rent the sidewalk area in front of their establishments at a reduced rate.

This will enable these establishments to accommodate more customers, but is also a safer, more appealing option for patrons, as outdoor seating allows for appropriate social distancing.

The City's Enterprise and Investment Department has been working with stakeholders to attract employees, businesses and visitors back to Cape Town and the CBD.

As part of the initiative, the City has launched a "Come Back To Town" campaign.

- To find out more, visit Invest Cape Town's website at <https://www.investcapetown.com/>.

# Road repairs are on a roll

The City is making great progress in tackling the post-lockdown road maintenance backlogs – but needs your help reporting theft.

Cape Townians can take pride in the fact that the city's roads are generally in good repair. That's no small feat, as the City has (excluding the 150 km of freeway it co-manages with national agencies and Province) about 10 400 km of road to maintain.

To put this into perspective, that's the distance between Cape Town and Melbourne, Australia. The network includes 5 600 km of stormwater systems and around 1 200 bridges and culverts, and its insured value is around R146 billion.

However, under level-5 lockdown, roads and stormwater services were not considered essential, and the City's roads depots could attend to emergencies only. This led to many, many potholes.

With heavy rainfall after a prolonged drought, water seeped through the bitumen surfacing into the underlying layers, which resulted in potholes and surfacing failures.

The City's Roads Department is working hard to address this, and has repaired:

- 2 776 potholes during the five-month period from January to May 2020; and
- 13 655 potholes during the five-month period from 1 June 2020 until the end of November 2020.

However, with pothole repairs, preference is given to heavily used roads with a high impact on the economy, ahead of less-travelled roads in residential areas.

Even in "normal" times, the maintenance

requirement is huge. It takes 20 Roads and Stormwater depots citywide and 1 500 staff to maintain roads and stormwater systems, and the City spends over R1,2 billion a year on maintenance and improvements.

Unfortunately, more than R4 000 000 of that had to be spent repairing or replacing uninterruptible power supply (UPS) systems that power traffic lights at 995 of the City's 1 578 signalised intersections.

The lead-acid batteries that power the UPS units have been stolen, or the units have simply been pointlessly vandalised. Aside from the financial burden, UPS theft and vandalism affects motorists and traffic flow during blackouts.

- Residents can report potholes, UPS theft and flooding to the Transport Information Centre on 080 065 6463 (toll-free, 24/7), or the City's call centre on 0860 103 089. Alternatively, e-mail [Transport.Info@capetown.gov.za](mailto:Transport.Info@capetown.gov.za).

## Don't ignore Covid-19.

### Protect yourself and others

- Keep your distance. Wear a mask.
- Wash your hands frequently.
- Avoid touching your face.
- Cough or sneeze with care, and safely dispose of the tissue.

## Reducing road congestion across the South

Over the past two years, the City has implemented a number of projects in Cape Town's southern area aimed at relieving congestion and improving road safety. Particular highlights have included the following:

**Heideveld** – The City started rehabilitating various concrete roads and footways in May 2020. The work, expected to be completed in May 2021, includes the construction and/or widening of pedestrian footways and the rehabilitation of Paulsberg, Zuurburg, Ouberg and Hogsback roads as well as Bailey Crescent.

**Jan Smuts** – Significant progress has been made on the Jan Smuts Drive upgrade. This major project began in 2018 and is nearing completion. It involves the conversion of Jan Smuts Drive into a dual carriageway between Turfhall Road (M24) and Govan Mbeki Road (M9). The project includes two red bus lanes, upgrades to the two busiest intersections, as well as pedestrian and cycle lanes of 3 m wide on both sides of the road.

**Masiphumelele PTI** – The City developed a new minibus-taxi facility in Masiphumelele in March 2019 (pictured). The facility is located on the corner of Kommetjie and Pokela roads and has made commuting to and from Masiphumelele more convenient.

**Ottery Road** – The R19,2 million Ottery Road rehabilitation project has recently been completed.



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[www.twitter.com/CityofCT](https://www.twitter.com/CityofCT)



[www.youtube.com/cctecomm](https://www.youtube.com/cctecomm)

## KORTLIKS

Die landwyse inperking het die instandhouding van die Stad se padnetwerk van 10 400 km laat agterlaak. Nietemin maak die 1 500 personeellede van die Stad se 20 paaie- en stormwaterdepots deur die hele Kaapstad goeie vordering om die agterstande in te haal.

Pad- en stormwaterinstandhouding is nie gedurende vlak 5 van die inperking as noodsaaklike dienste beskou nie, so slaggate kon nie herstel word nie. Swaar winterreën het boonop verdere slaggate sowel as ryvlakskade veroorsaak.

Die Stad se departement paaie werp alles in die

stryd om in te haal, en het sedert 1 Junie altesaam 13 655 slaggate herstel.

Die Stad beplan 'n verskeidenheid intervensies om nuwe lewe in die Kaapse middestad te blaas. Die eerste hiervan is die geleentheid vir restauranteienaars om aansoek te doen om die sygaardjie voor hulle ondernemings teen 'n verlaagde tarief te huur.

'n Aantal projekte is die afgelope twee jaar in die suide van Kaapstad geïmplementeer om verkeersdruk te verlig en padveiligheid te verbeter. Dit sluit in die onlangs voltooië opknapping van Kommetjieweg.

## KHAWUNDIBALISELE

ISixeko senza inkqubela entle kakhulu ekulungiseni iintsilelo zokulungiswa kweendlela emva kokuma ngxi kweentshukumo, ngama-10 400 eekhilomitha eendlela esizilungisayo ngoncedo lwabasebenzi abali-1 500 kwiiNdllela ezingama-20 kunye nakwiindawo ezigcina amanzi eziKhukhula esixekweni xa sisonke. ICandelo leeNdllela leSixeko lisebenza nzima ke ukulungisa oku, ukusukela ngowo-1 kuJunni sekulungiswe imingxunya engama-13 655.

ISixeko siqalise amangenelo amaninzi ajolise ekubuyiseleni impilo kwisithili soshishini sombindi

weKapa. Elokuqala kula lithuba labanini restyu lokuba bafake izicelo zokuqesha iindawo ezisepavummenteni phambi kwezakhiwo ngamaxabiso awehlisiweyo.

Kule minyaka mibini idlulileyo, iSixeko siphumeze iqela leeprojekthi kummandla okumazantsi eKapa ezijolise ukuphungula ingxinanano kunye nokuphucula ukhuseleko ezindleleni. Ezi ziquka ulungiso olusanda kugqitywa kutshanje lweNdllela i-Kommetjie, kunye neeprojekthi e-Heideveld, ngakwi-Jan Smuts Drive, kunye nangakwiNdllela i-Ottery.



**Sparkling service:** Backlogs in street-light repair are being addressed.

## An electrifying response

The City has attended to more than 150 000 electricity service requests since June, all the while adhering to Covid-19 health and safety regulations.

Due to reduced capacity as a result of the national lockdown, the Electricity Generation and Distribution Department had to prioritise streetlight outages, power outages and instances where electricity faults were a safety hazard to members of the public.

As a result, some service requests had to be flagged for later attention. In recent months, the Department has made a significant effort to catch up on the resultant backlogs.

While there may still be some delays in responding to certain service requests, the City continues to work tirelessly to bring its turnaround times down to the one or two days residents had become used to. The fixing of individual streetlights has also been phased in again, and backlogs in this regard are being attended to.

## Cape Town is SA's most trusted metro

For the seventh consecutive year, Cape Town has been ranked as South Africa's most trusted metro by the Consulta Citizen Satisfaction Index.

The accolade, which comes hot on the heels of the city's recognition as the most sustainable metro in South Africa by Ratings Afrika in August, saw Cape Town achieve an overall score of 66 out of 100.

This was an improvement on the 2019 score of 64,1, and is more than 10 points higher than the average score of 55,7 for all national metros.

Notably, the City scored the highest in the category of trust, achieving 72 out of 100, which is 8,6 points above the average.

# Thank you for your support as we work to clear backlogs

**T**his year has been a challenging one for all of us. We've all felt the impact of Covid-19 on our lives and in our neighbourhoods. The national regulations have also affected the City's ability to deliver services to our communities. However, the end of the year remains an opportunity to reflect on the year gone by.

The year 2020 was not one any of us could have predicted, and we may not have achieved the goals we had set for our own lives. But it has allowed us to return our focus to the most important things in life.

The challenges we faced enabled us to be more responsive and caring towards one another. Capetonians are resilient by nature and have displayed this quality on countless occasions. I want to applaud

### A message from the Executive Mayor, Dan Plato



you for your courage and kindness as we navigated our way through the pandemic.

As seen in municipalities around the country, Covid-19 has affected service delivery. Our efforts have, however, been ramped up following an easing of the lockdown.

Our staff have processed more than a million transactions since June 2020, including motor vehicle licensing and renewals, and have worked hard to clear the backlog. This is more than the 100 000 transactions per month that we process

under normal circumstances.

We have also begun to fix the thousands of potholes resulting from a particularly rainy season. Preventative maintenance and repairs were first limited by the weather, and then by the early lockdown regulations, which declared road maintenance staff as non-essential workers, thereby preventing our teams from reporting for duty.

Over recent weeks, I have personally been visiting teams out on duty to check in on and boost the efforts of our city Roads teams. I have also gone out to communities and joined our Solid Waste staff to reboot my citywide clean-up campaign.

Work continues to clean and maintain parks and open spaces across Cape Town. Both City teams and appointed service providers are hard at work mowing and cutting grass.

One can clearly see the comprehensive effort under way by City staff to eliminate backlogs. All of this shows how committed we are to continue serving you as best we possibly can.

With the summer season upon us, we are seeing a rise in Covid-19 infections, so it is clear we cannot let our guard down. It is vital for our continued economic recovery that we continue to be responsible by wearing a mask and practising social distancing.

It is extremely important that each of us to play our part for the benefit of all Capetonians. Let us continue to show one another respect and kindness.

We can make 2021 better than any year Cape Town has ever seen, with your continued support! #OneCityTogether  
– Executive Mayor Dan Plato

## Clearing the licensing backlog

**The vehicle and driving licence backlog has been cleared. To avoid queues, please use e-Services.**

When the hard lockdown was announced in March 2020, all City licensing and vehicle registration offices were immediately closed. As a result, a significant backlog of transactions and bookings built up over the lockdown period, which meant that City staff at licensing and registration departments and offices were faced with huge backlogs when these facilities reopened in June.

However, thanks to the commitment of City staff and officials, the majority of these backlogs have now been cleared.

It took a Herculean effort, which saw many staff working evenings and weekends. But by the end of October, more than 900 000 vehicle registrations and over 50 000 licensing transactions had been completed, allowing the City's licensing and registration offices to return to normal and focus on meeting customers' immediate needs.

Despite the backlog having been addressed, there are still periods when customers may need to queue. The City's customer offices are typically at their busiest over November and December, and customers are advised to avoid the frustration

of long queues and unavoidable slow service times by following the guidelines below:

- If possible, do your business with the City – including vehicle licence renewal – online or via e-Services. If you have not already registered for e-Services, visit [www.capetown.gov.za](http://www.capetown.gov.za) to do so.
- For municipal account payments, make use of retail payment options rather than visiting a customer office. You can pay at any Shoprite/Checkers, Pick n Pay, PEP, Woolworths and selected Spar stores, or at any branch of the Post Office.
- If you have to visit a customer office, try to arrive as early as possible.
- If the lines at a customer office are already long, return later if you can.
- Pensioners (65 and older) and people with disabilities receive preferential treatment at all customer offices.

All visitors to customer offices will be required to undergo Covid-19 screening on entry, and to follow all health and safety protocols. Wearing a mask is compulsory.

Many customer offices will be closed on certain days over the festive season.



**"High" there:** The new 56 m turntable ladders can access a 22-storey building.

## Hot new kit for Fire and Rescue

The City's Fire and Rescue Service is improving its ability to fight fires and save lives, thanks to planned investment in a range of new and replacement vehicles over the coming two years.

Already, the service has taken delivery of 99 vehicles, including four 56 m heavy-duty mobile aerial firefighting and rescue-lift turntable ladders.

These appliances are able to rescue 18 people at a time from a 22-storey building within just 12 minutes. They are also equipped with firefighting equipment

and a cage to help extinguish fires in high-rise buildings.

Other vehicles acquired include water tankers and rescue vehicles.

In the current financial year, the service will receive an additional 34 vehicles, including foam tankers.

The recruitment of more than 100 seasonal firefighters is also nearing completion. These dedicated individuals will offer valuable support to the City's permanent firefighters during the challenging summer months.

## Water restrictions lifted, but please still conserve

Thanks to the collective efforts of everyone in Cape Town, the city is free of drought-linked water restrictions – for the first time in six years.

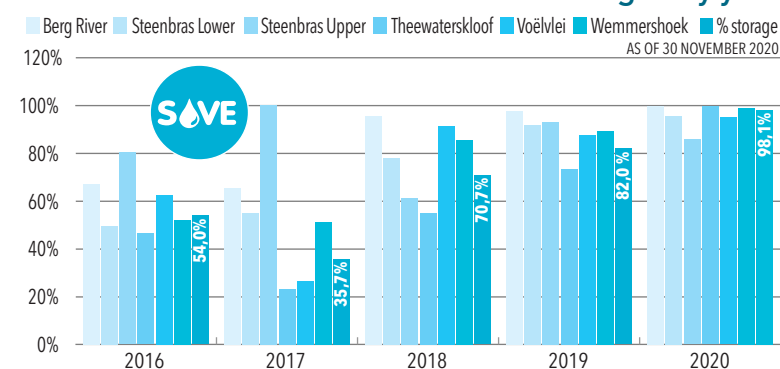
However, while stringent restrictions have been lifted, South Africa remains a water-constrained country. It is essential that we all continue to do our part to conserve and protect this precious and scarce resource.

Residents and businesses are reminded that the permanent regulations contained in the Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- The regulations can be accessed at [www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater) or [www.capetown.gov.za/waterregulations](http://www.capetown.gov.za/waterregulations).

## Dam levels – individual dams and total storage – by year



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E-mail: [citynews@capetown.gov.za](mailto:citynews@capetown.gov.za)

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Postal: PO Box 298, Cape Town 8000



## KORTLIKS

Die uitvoerende burgemeester, Dan Plato, bedank die Stad se personeel vir hulle toewyding en harde werk in hierdie besonder moeilike jaar. Hy bedank ook Kapenaars wat Covid-19-veiligheidsprotokolle gehoorsaam en alles moontlik doen om die virus te stuit.

Bly asseblief waaksaam gedurende die feesseisoen – ongeag hoe graag ons almal 'n blaaskans wil neem. So nie, kan infeksiesyfers weer maklik buite beheer raak.

Die agterstand in voertuiglisensies en rybewyse is ingehaal. Meer as 900 000 voertuigregistrasies en 50 000 lisen-

siëringstransaksies is voltooi. Die Stad het ook sedert Junie meer as 150 000 elektrisiteitsdiensversoeke hanteer.

November en Desember is gewoonlik die besigste tyd vir die Stad se kliëntedienskantore. Handel daarom so ver moontlik jou sake met die Stad aanlyn af deur middel van die e-diensplatform by [www.capetown.gov.za](http://www.capetown.gov.za).

Die Stad se brand-en-reddingsdiens het 99 nuwe voertuie in ontvangs geneem. Dit sluit vier reddingslere van 56 m in, waarmee 18 mense op 'n slag uit 'n gebou van 22 verdiepings gered kan word.

## KHAWUNDIBALISELE

USodolphu weSigqeba, u-Alderman Dan Plato, uyababulela abasebenzi beSixeko ngenkuthalo yabo kunye nokusebenza nzima kwabo kulo nyaka unzima kangaka, kwaye ubulela nabantu baseKapa ngokugcina imithetho yokhuselo ye-covid-19 kunye nokwenza konke okusemandleni abo ukunqanda ukusasazeka kwayo.

Ncedani ke ningayekeleli ngeli xesha lefestivu - nokuba sikufuna ngamandla kangakanani na ukuphumla - okanye luya kusi-buyela okwesibini usulelo.

Iintsilelo kwiimvume zezithuthi kunye nezokuhuba zisonjululwe, kugqitywe ngaphezulu kwama-900 000 obhaliso

lwezithuthi kunye nama-50 000 eetransekshini zeemvume. ISixeki sikwasabele kwizicelo zeenkonzo zombane ezingaphezulu kwe-150 000 ukusukela ngoJuni.

Iiofisi zabaxhasi zeSixeko zixakeka kakhulu ngoNovemba noDisemba, ngoko ke xa kusenzeka, sebenza ngeintanethi neSixeko oko ukwenza ngee-e-Services ku-[www.capetown.gov.za](http://www.capetown.gov.za).

INKonzo yabaCimi-mlilo noHlangulo yeSixeko ifumene izithuthi ezingama-99, kuquka iileli zokuhlangula ezine ezizimitha ezingama-56, ezinokuhlangula abantu abali-18 ngexesha kwisakhiwo esinemigan-gatho engama-22.

### The complicated business of bins

With more than 850 000 wheelee bins in use across Cape Town, the City's Solid Waste Management teams have their work cut out for them ensuring that residents and businesses have their trash removed every week.

And when you consider the numbers involved in this collection process, it's clear just how dedicated the refuse collection team members are:

- No less than 129 specialised bin-lifting refuse-compacting trucks are on the city's roads every single day.
- Each truck in this fleet costs around R4 million and travels approximately 3 million kilometres per year.
- Each truck is manned by a driver and four-person crew.
- The crew members cover about 2,3 million kilometres per year on foot, rain or shine, collecting wheelee bins and arranging them for emptying into the trucks.
- The trucks complete about 45 million bin lifts per year.
- Refuse is offloaded at six refuse transfer stations or sanitary landfill sites across Cape Town.
- A total of approximately 570 million kilograms of refuse is collected in this way every year.

So, the next time you spot a member of a refuse collection team in your area, be sure to give them a wave of thanks for the excellent work they do.



### Some good jobs news

According to the quarterly Labour Force Survey for the third quarter of 2020, Cape Town's expanded unemployment rate of 29,1% is the lowest of all South African metros.

The City attributes this achievement to its ongoing investment in job creation over the past six months, and its work to attract business investment into the city and region.

Between April and September 2020, the City's strategic business partners (SBPs) collectively facilitated R8,8 billion's worth of investment, created 4 980 jobs and trained 1 366 people. This was despite the lockdown and resulting economic downturn faced by the entire country.

# Make the most of summer

Take advantage of our terrific beaches, pools and nature reserves – safely.



On guard: Trainee lifeguards go through their paces during an induction session at Muizenberg in late October. City lifeguards will be stationed at 26 beaches from 10:00 to 18:00 daily, and Shark Spotters will be on duty daily at 11 beaches.

This summer, visit one of Cape Town's many beautiful beaches, swimming pools, nature reserves and resorts. Here are a few pointers to ensure everyone has a safe time in the sun.

The City has appointed 330 seasonal beach lifeguards and 290 municipal pool lifeguards. This costs about R48 million in lifeguard salaries and R300 000 for specialised personal protective equipment (PPE) and Covid-19 related training.

**Beaches**

City lifeguards will be stationed at 26 bathing areas from 10:00 to 18:00 daily until 12 April 2021. Please swim only at beaches where lifeguards are present, and only in the areas demarcated for swimming.

If you are not a strong swimmer, keep to the shallow water. Do not allow children to visit the beach unsupervised.

The beaches monitored by lifeguards are: Big Bay, Bikini, Camps Bay, Clifton 4th,

Clovelly, Danger, Fish Hoek, Gordon's Bay, Granger Bay, Harmony Park, Hout Bay, Kogel Bay, Llandudno, Macassar, Maiden's Cove, Melkbaai, Melkbosstrand, Milnerton, Milnerton Lagoon, Mnandi, Monwabisi, Muizenberg, Silwerstroomstrand, Strand, Strandfontein and Sunrise.

Shark Spotters will be on duty daily at 11 beaches: Blue Waters, Clovelly, Dappat se Gat, Fish Hoek, Glencairn, Klippiess Bay, Kogel Bay, Rocky, St James, Strand and Surfer's Corner.

**Swimming pools**

Most of the City's 35 swimming pools have also reopened, though some remain closed due to vandalism and theft.

Patrons will be required to undergo screening and sanitise before they are allowed entry, and must adhere to water safety rules and Covid-19 protocols, which allow only 50% capacity at any time. Showers at pools are not available, as per Covid-19 regulations.

**Nature reserves**

The City manages 23 nature reserves and conservation areas. Many of them home to rare and endangered flora and fauna of the Cape Floristic Region – the smallest and richest of the world's six floral kingdoms.

Reserves provide for many activities, including walks, birdwatching, fishing, hikes, trail running, mountain biking, surfing, boating, sailing, sandboarding, and 4x4 off-road driving.

**Resorts**

Bookings for resorts are open. Early booking is essential, as resorts are only allowed to operate at 50% capacity.

Unfortunately, camping sites will remain closed due to health risks. However, day picnic areas will be available between 10:00 and 18:00.

The City will prioritise regular cleaning and sanitising at all public amenities, but visitors are also asked to do their part by observing Covid-19 safety protocols.

### City libraries are back in business

The City's Library Services are gradually returning to a full service offering, with 87 facilities now allowing walk-in visitors, browsing, two-hour study sessions, and internet access via the SmartCape system.

Library staff are strictly enforcing Covid-19 protocols, and all visitors are required to wear a mask, sanitise their hands and observe social distancing.

Some libraries are still only offering a drop-and-collect service. For details of the services offered by libraries in your area, as well as the capacity limits of each facility, please visit <https://opac.capetown.gov.za/>.

The following operating hours and borrowing periods currently apply for all libraries:

- Operating hours: Monday to Friday 09:00-16:00 and Saturday 09:00-12:00
- Loan period: 30 days
- Renewal: One renewal for an additional 30 days
- Borrowing privileges: 20 items including five audiovisual items (CDs/DVDs)
- No reservations or inter-library loans will be done at present.

### Easier ECD registration

Early childhood development (ECD) is recognised as the foundation for success in future learning. However, only 30% of ECD centres in Cape Town are registered. This means more than 2 000 are unregistered and, thus, unable to comply with regulations and access support.

The City's Social Development and Early Childhood Development Department has developed an online tool to help ECD centres register.

For more information, please e-mail [SocialDevelopment@capetown.gov.za](mailto:SocialDevelopment@capetown.gov.za).

### BPO sector support

The City will be putting R55 million towards the Cape Skills and Employment Accelerator project, which will be offered in conjunction with the National Skills Fund, Province, CapeBPO and the private sector.

The project will create over 3 000 employment opportunities in the fast-growing business process outsourcing (BPO) sector, providing training and placement support for graduates.

Over the last three years, R25 million in funding has helped to create more than 5 000 new jobs.

### Beware affordable-housing scams

Registering on the City's Housing Needs Register is the first step that residents need to take to be considered for the City's various affordable-housing opportunities.

The City considers housing opportunities on a first-come, first-served basis and takes age and special needs into consideration. Qualifying beneficiaries are placed on the register and are allocated opportunities as they become available, in accordance with the City's allocation policy. The process is systematic and highly regulated to ensure fairness.

However, residents should be aware of criminal scams. The City urges applicants to be aware of the following:

- There is no requirement to make any payment to have your name placed on the register. You also don't have to pay to receive a state-subsidised unit if you qualify for one of these.
- If you are asked to pay for a place on the register, or for a plot of City-owned land, it is a scam. Please report the person to the City immediately.
- Be aware of syndicates who try to sell land that does not belong to them.

### No festive switch-on

For the past five decades, Cape Town has ushered in the festive season with its signature festive lights switch-on. Unfortunately, due to the Covid-19 safety regulations relating to large gatherings, this traditional event will not take place in 2020.

However, in an effort to support Cape Town's events industry, several smaller festive events are being considered as part of the inner-city revitalisation programme. These will be hosted in line with lockdown restrictions and health and safety protocols.

## KORTLIKS

Die Stad het 330 seisoenale lewensredders vir diens op die Kaapse strande en 290 lewensredders by munisipale swembaddens aangestel. Die lewensredders se salarisse sal die Stad sowat R48 miljoen kos, terwyl R300 000 aan beskermingstoerusting en Covid-19-verwante opleiding bestee is.

Die Stad se lewensredders sal tot en met 12 April 2021 daaglik van 10:00 tot 18:00 by 26 swemstrande aan diens wees. Swem asseblief slegs waar lewensredders teenwoordig is, en ook slegs in die gebiede wat vir swemdooelindes afgebaken is.

Die meeste van die Stad se 35 swembaddens het ook heropen, maar Covid-19-protokolle word streng nagevolg.

Die Stad maak weekliks 850 000 roldromme met

129 gespesialiseerde vulliskompaksiewaens leeg. Die personeel verwyder gesamentlik ongeveer 570 miljoen kilogram vullis per jaar.

Die Stad se biblioteekdienste keer geleidelik terug na normaal. Instapbesoeke, studiesessies van twee uur sowel as internettoegang deur middel van die Smart-Cape-stelsel is nou weer moontlik by 87 van die fasiliteite.

Biblioteekgebruikers moet 'n masker dra, hulle hande ontsmet en sosiale distansiëring beoefen.

Die Stad se departement maatskaplike en vroeëkind ontwikkeling (VKO) het 'n aanlyn instrument ontwikkel om VKO-sentrums te help registreer. Vir verdere inligting, stuur 'n e-pos na [SocialDevelopment@capetown.gov.za](mailto:SocialDevelopment@capetown.gov.za).

## KHAWUNDIBALISELE

ISixeko siqeshe iintlambi zasebhithini ezingama-330 ngeli xesha lonyaka kunye neentlambi zamadama kamasipala okuqubha ezingama-290, ngeendleko eziphaya kuma-R48 ezigidi zemivuzo yeentlambi kunye nama-R300 000 ezixhobo zokhuselo kunye noqeqesho olunxulumene ne-Covid-19.

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ISixeko sithatha ama-850 000 emigqomo enamavili ngeelori ezili-129 ezikhethekileyo ezenzelwe ukuthatha inkunkuma. Ilori nganye inabasebenzi abahlanu, kwaye kunye bathatha malunga nama-570

ezigidi zee-kg zenkunkuma nyaka ngamnye.

IiNkonzo zamaThala eNcwadi ziyabuyela kwinkonzo ephelileyo ngokuthe ngcembe, ngeefasiliti ezingama-87 ngoku zivumela iindwendwe ukuba zingene, zijonge, iiseshoni zokufunda zeeyure ezimbini kunye nofikelelo kwi-intanethi oko kusenziwa ngenkqubo ye-SmartCape.

Abo banika inkxaso kufunwa ukuba bafake iimaski, babulale iintsholongwane ezandleni zabo kwaye baqelelane. Abahlali kufuneka baziqonde iinkohliso zolwaphulo-mthetho ezimalunga neRejista yeeMfuno zeziNdlu zeSixeko. Akukho mfuneko yokwenza nayiphi na intlawulo ukuze igama lakho lifakwe kwiRejista, kwaye ukuba ucelwa ukuba uhlawule, mxele kwiSixeko ngokukhawuleza loo mntu.



Texas homes powered up

Thursday 5 November was a memorable day for ten households in the Texas informal settlement in Hangberg, Hout Bay, as they were able to switch on lights in their homes. The City invested R117 000 to provide these households with electricity. Meanwhile, the City's R40 million programme for converting old electricity meters to prepaid meters continues. The areas targeted for meter upgrades in the coming months include Bellville South, Manenberg, Bonteheuwel, Langa, Crossroads, Steenberg and Hanover Park. Contrary to widespread belief, prepaid meters do not make electricity more expensive. In fact, switching to a prepaid meter allows qualifying residents to move over to the City's subsidised Lifeline tariff. This offers them access to financial aid and free electricity units, and reduces their monthly utility costs.

Housing project completed Masiphumelele now has more than 220 new homeowners.

Since 2017, the Masiphumelele housing project has seen some of Cape Town's most vulnerable residents from Masiphumelele's informal settlements experience the joy of becoming first-time property owners. In November, the final 34 beneficiaries of the R85 million project received the keys to their new homes, bringing to 227 the total number of qualifying beneficiaries who have been provided homes over the four phases of the project. Construction was carried out by the City's Human Settlements Directorate, in conjunction with the elected People's Housing Process (PHP) support organisation and their appointed contractor.

**How housing beneficiaries are selected** The selection of beneficiaries for housing projects is done in accordance with the City's allocation policy and Housing Needs Register. These ensure that housing opportunities are allocated to qualifying beneficiaries in a fair and equitable manner, and prevent queue-jumping. The beneficiary target areas are determined in consultation with community leaders and representatives, and submitted to a housing allocation committee for approval.



Home sweet home: A delighted Shiela Sizani received the keys to her new home in Masiphumelele in November. She was one of the final beneficiaries in the 227-home project.

Claremont customer centre closes

Regrettably, the City's customer walk-in centre on the corner of Bath and Main roads in Claremont has been permanently closed. An investigation by the City into the popularity and usage of this facility prior to Covid-19 showed that it was not enjoying the patronage that the City had hoped for. The national lockdown exacerbated this situation, and the City has decided to close the office in order to save costs, and to deploy staff where they could be of more service to citizens. Customers are encouraged to visit the walk-in centre in the Plessey Building in Plumstead, or to switch to the convenient online services offered by the City's e-Services portal at [www.capetown.gov.za](http://www.capetown.gov.za).

Best destination in Africa - again

Cape Town has been awarded yet another accolade as a leading tourism destination. At the recent prestigious 2020 World Travel Awards, Cape Town was again named "Africa's Leading Festival and Events Destination". This is the third consecutive year that Cape Town has received the award. This year the city outshone a number of very strong competitors to take top honours, among them Accra, Durban, Johannesburg, Kigali, Lagos, Marrakech, Nairobi and Rabat. The City's Events Permit Office has already received 80 new event applications since the announcement of alert level 1 in late September.



On the A-list for climate action

The City has again made the Carbon Disclosure Project's (CDP) Cities A-list of best-performing global cities, scoring an A for its climate change data, transparency and action. Cape Town was one of only 88 cities worldwide, and the only city in Africa, to receive the highest rating for the CDP Cities submission in 2020. The top ranking underpins and validates the City's process of developing a new Climate Change Strategy and Action Plan, which is scheduled to be finalised by early 2021. The strategy recognises climate change as a key risk to the economy, society and environment, but also sees it as an opportunity to drive transformation to a green economy.

Burial tariff myth

The City is aware of social media posts implying that an extra tariff is levied for after-hours Muslim burials. The after-hours burial requirements of Cape Town's Muslim community are accommodated at no extra cost at the Klip Road, Wallacedene, Delft, Welmoed, Maitland, Muizenberg, Modderdam, Khayelitsha, Ocean View and Atlantis cemeteries. The tariff at all City cemeteries is R920 per grave, irrespective of the time at which the burial takes place.

Fish Hoek driving licence centre is ten!

The driving licence testing centre in Fish Hoek was established ten years ago as the only facility of its kind in the Deep South. Since opening its doors, the centre has processed nearly 400 000 transactions, meeting the licensing needs of residents in the suburbs of Simon's Town, Scarborough, Fish Hoek, Ocean View, Masiphumelele and Kommetjie. The City operates 18 driving licence testing centres, all of which were closed during the lockdown. Since their phased reopening in June, these centres have



managed to clear most of the backlogs that accumulated during the lockdown, and have started taking new bookings for both learner and driving licence tests.

Report vandalism

Two excavators at the new R85 million Retreat pump station in Seawinds were vandalised on the night of Thursday 12 November 2020. A security guard on-site also sustained injuries and had to be taken to hospital after trying to protect the equipment. Anyone with information about this crime or any other illegal activities, including land invasions and destructive protest, please call 112 from a cellphone (toll-free), 107 from a landline, or 021 480 7700.

KORTLIKS

Altesaam 88 inwoners van Bonteheuwel, Bishop Lavis en omgewing het in November titelaktes ontvang vir die Stadseienendomme waarin hulle woon. Die oorhandiging maak deel uit van die Stad se verbintenis om teen die einde van die jaar 6 000 historiese titelaktes aan begunstigdes te voorsien. In ander behuisingnuus is die Downs-projek van R77 miljoen op koers om teen die middel van 2022 Breaking New Ground- (BNG-)behuisingseleenthede aan 587 begunstigdes te voorsien. Die Stad onderneem 'n program van R40 miljoen om ou elektrisiteitsmeters in koopkragmeters om te skakel. Hierdie meteromskakelings word gratis vir inwoners of eiendomseienaars gedoen.

Die Stad is bewus van plasinge op sosiale media wat impliseer dat 'n ekstra tarief vir nuursee Moslem-begrafnisse gehê word. Die tarief by die Stad se begraafplase is R920 per graf, ongeag wanneer die teraardebestelling plaasvind. Die laaste 34 begunstigdes van die Masiphumelele-behuisingprojek van R85 miljoen het in November die sleutels vir hulle nuwe huise ontvang. Die Stad se kliënte-instapsentrum op die hoek van Bath- en Hoofweg in Claremont is permanent gesluit omdat te min inwoners daarvan gebruik gemaak het. Sedert die Vishoek-rybewystoetsentrum sy deurtien jaar gelede geopen het, is bykans 400 000 transaksies daar verwerk.

KHAWUNDIBALISELE

NgoNovemba ngabahlali abangama- 88 baseBonteheuwel, eBishop Lavis kunye nemimandla engqongileyo abafumene iitayitile zeepropti zeSixeko abahlalaku. Unikezelo ke olo lube yinxenye yesibophelelo seSixeko sokunika ama-6 000 ezo tayitile zezembali kubaxhamli ekupheleni kuka-2020. Kwenye indawo, iprojekthi yezindlu yama-R77 ezigidi yase-Downs iqhuba kakuhle ekunikeni amathuba ezindlu e-breaking new ground (BNG) kubaxhamli abangama-587 phakathi ku-2022. ISixeko sinenkqubo yama-R40 ezigidi ejolise ekutshintsheni iimitha zombane ezindala zibe ziimitha zombane ohlawulwa ngaphambi kokuba uwuseben-

zise. Olu lungiso lweemitha aluhlawulelwa ngabahlali okanye ngabanini beepropti. NgoNovemba, abaxhamli bokugqibela abangama-34 beprojekthi yezindlu yama-R85 ezigidi eMasiphumelele bafumene izitshixo zamakhaya abo amatsha, oko kusenza inani elipheleleyo labaxhamli abafanelekileyo libe ngama-227 abanikwe amakhaya kwizigaba ezine zeprojekthi. Ukusukela ekuvuleni iingcango zalo okokuqala kwiminyaka elishumi eyadlulayo, iZiko lokuVavanyela iiMvume zokuQhuba lase-Fish Hoek sele lisebenze ngeetransekshini eziphantse zibe ngama-400 000, linceda abahlali base-Simon's Town, Scarborough, Fish Hoek, Ocean View, Masiphumelele nase-Kommetjie.

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**Anti-corruption & fraud hotline**  
Tel (anonymous, toll-free) .. 0800 323 130  
**Cable theft**  
All-hours tel ..... 0800 222 771  
**Public transport (toll-free)**  
Information centre ..... 0800 656 463  
Dial-a-Ride ..... 0800 600 895

**Drought and water**  
[www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater)  
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**e-Services**  
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Find a programme, apply for a service, access online applications and more at CityConnect at [www.capetown.gov.za](http://www.capetown.gov.za)

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**Subcouncil 18**  
Tel ..... 021 444 8788

FOR EMERGENCIES CALL  
**021 480 7700**  
FROM ANY PHONE OR  
**107 FROM A LANDLINE**

Cnr Buck Road and 6th Avenue, Lotus River  
**Subcouncil 19**  
Tel ..... 021 444 9461/784 2000  
Municipal offices, Central Circle (off Recreation Road), Fish Hoek  
**Subcouncil 20**  
Tel ..... 021 444 8112  
Alphen Centre, Constantia Main Road, Constantia  
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